The Wipe and Load (Non-destructive) user experience

The user experience

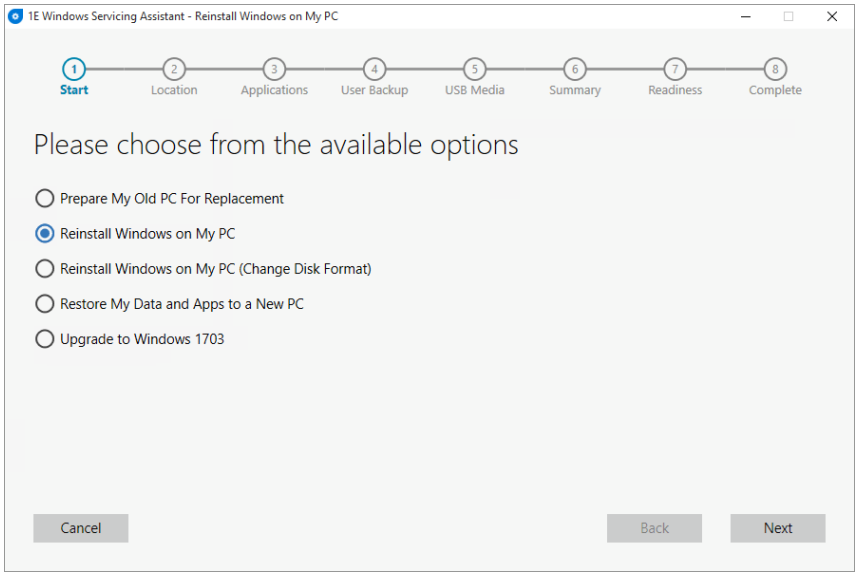
This section describes what users experience when they choose to reinstall Windows on their computer which does not include steps to partition or format the disk. In each phase of the deployment, we will illustrate what is likely to happen. There are eight phases you can have for this deployment type: 1. Choosing the deployment 2. Telling us where they are 3. Showing them the list of applications they keep or lose in the deployment 4. Files and folders they can choose to backup 5. Requesting additional storage 6. Displaying a summary of their actions 7. Running background checks 8. The outcome of the deployment	Your browser does not support the HTML5 video element

Walking your through the user experience

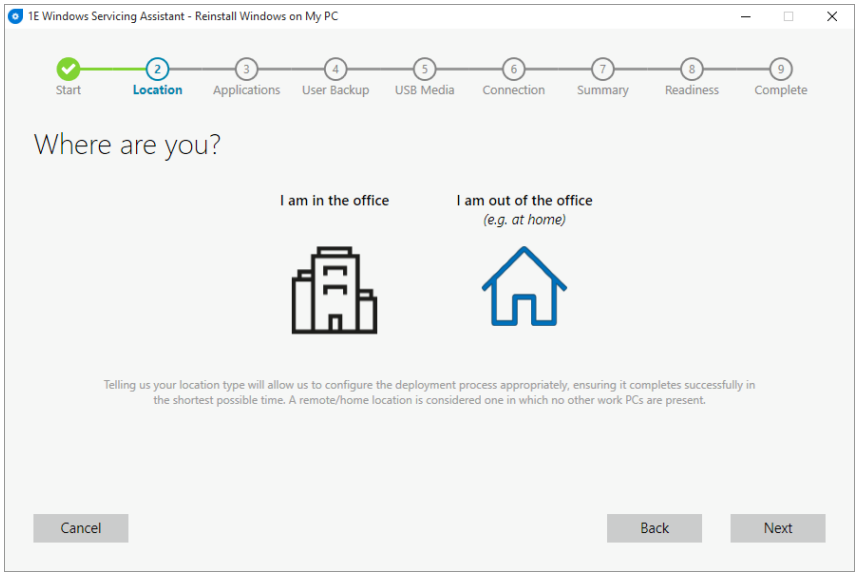
Banner on the Shopping Web

Start here	Observations
	Why can't I see the banner on the Shopping web? If you can't see the banner on the Shopping web, it is likely that: • you or the device you are using may not yet be associated with the groups that can do this • your Shopping administrator has not created a Windows Servicing Assistant banner or Windows Servicing Assistant Deployment

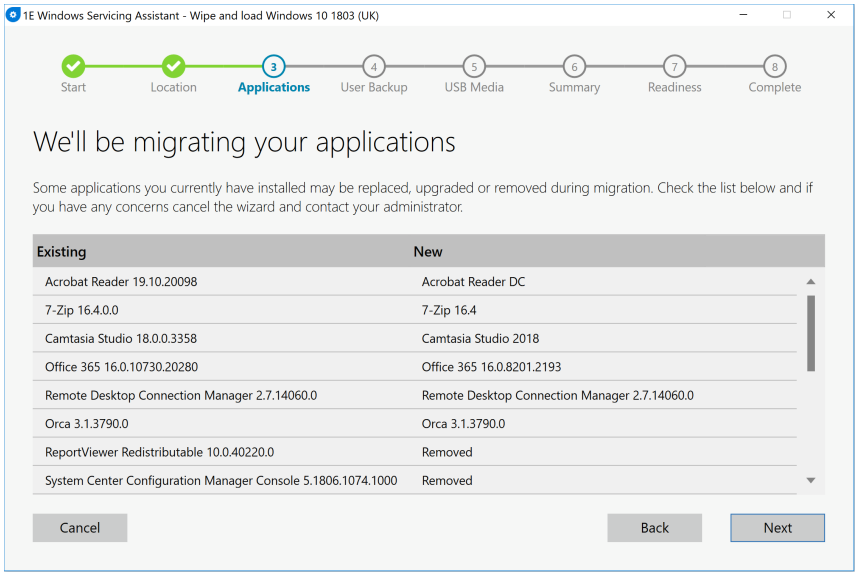
The Start screen

Choosing the type of deployment	Observations
	Always displayed for you to choose the type of deployment you want.

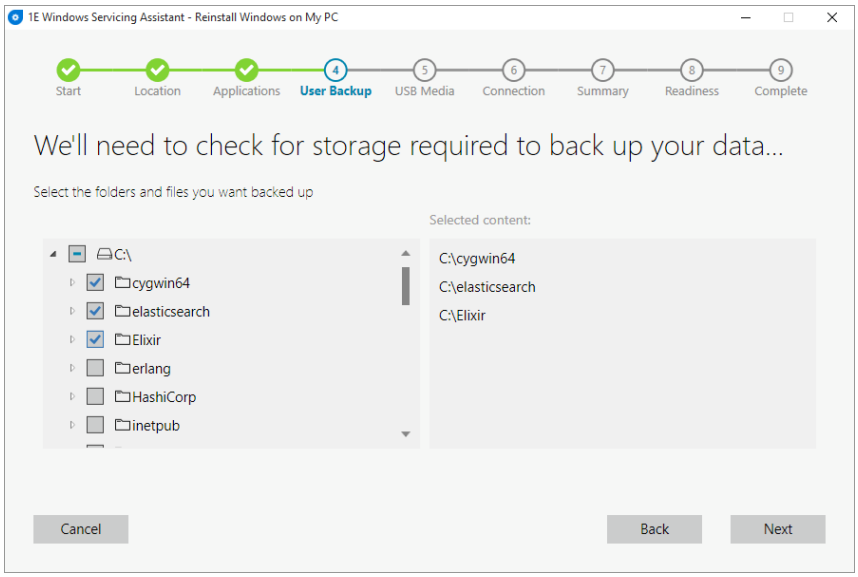
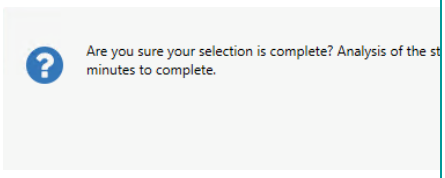
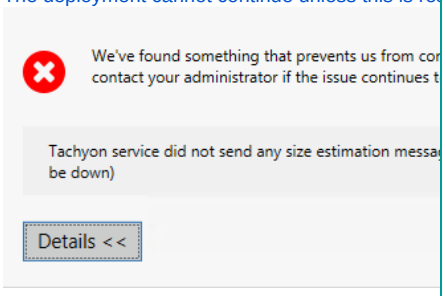
The Location screen

Where the deployment is initiated from	Observations
	Displayed for you to tell us where you are initiating the deployment from. ***Why can't I see the Location screen?*** The only time you will not see this screen is if you asked for data to be moved from your old PC to a new one and you chose the Restore My Data and Apps to a New PC option on the Start screen. You will however, see the Old PC screen.

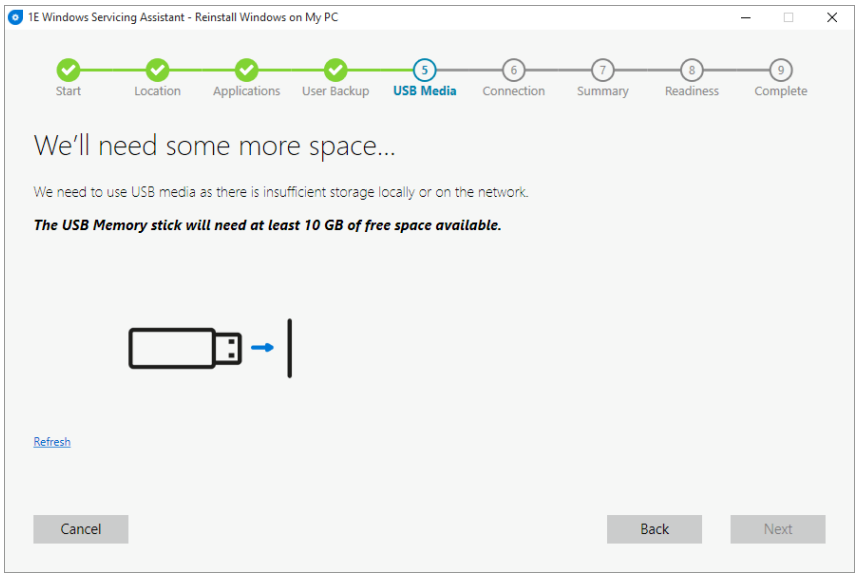
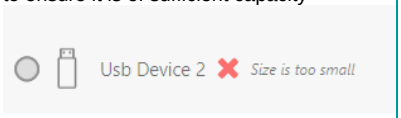
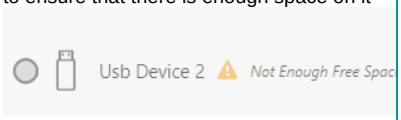
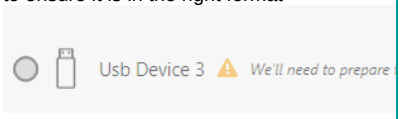
The Applications screen

Changes to applications	Observations
	Only displayed: • if Display Application Migration list to WSA User is enabled in the **Applications** tab. The list will show applications that will be retained, replaced or upgraded by Application Migration rules. Installed applications that are normalized in the catalog for which no Application Migration rule exists will show the New state to be Removed. Applications excluded in the Application Migration admin UI will not be included in this list. ***Why can't I see the Applications screen?*** You won't see the list of applications: • if your Shopping administrator chose not to show them to you • if you asked for data to be moved from your old PC to a new one and chose the Restore My Data and Apps to a new PC option on the Start screen.

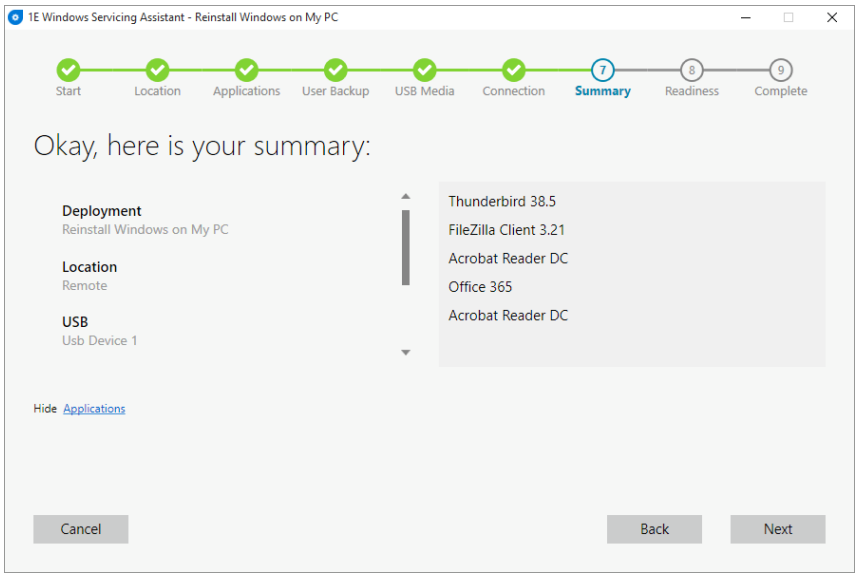
The User Backup screen

Files and folders to be backed-up	Observations
	Only displayed: • if Allowed user to back up folders is enabled When you have made your selection, a prompt is  The deployment cannot continue unless this is res 

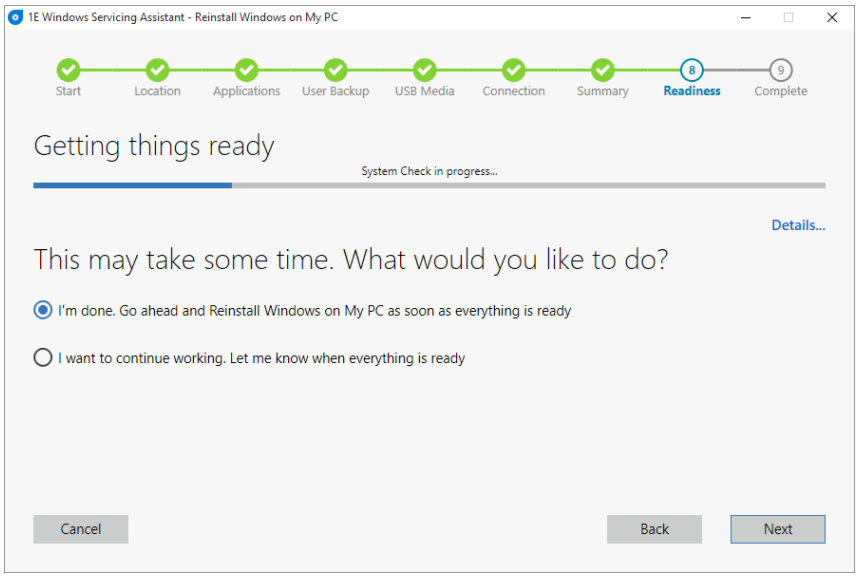
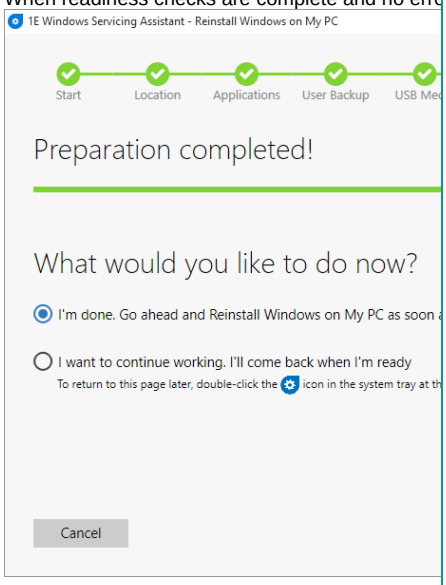
The USB Media screen

Requesting additional storage	Observations
	Only displayed: • if the use of USB media is not prohibited in y • if Download content if not available on local and there is content that is not available on l • if Download content if not available on local A series of checks are made when a USB device • to ensure it is of sufficient capacity  • to ensure that there is enough space on it  • to ensure it is in the right format  ***Why can't I see the USB screen?*** You won't see this screen if: • the use of USB media is prohibited in your e • we haven't asked for it • if there is enough storage space in the the lo content ***What devices are supported by W used?*** Any peripheral device that plugs into the PC via th the NTFS file system. These devices are used to and USMT data. Whether these devices can be u deployment was configured. ***What happens if the USB drive is*** If the USB device does not have sufficient space you will need to make space or provide in a USB ***What happens to the personal da Will it be deleted?*** Any data outside the `1EWSA` folder is preserved ***Can I copy or move WSA data fro another?*** You can copy or move the `1EWSA` folder from one ensure that the storage space on the new USB de determined in the estimation process.

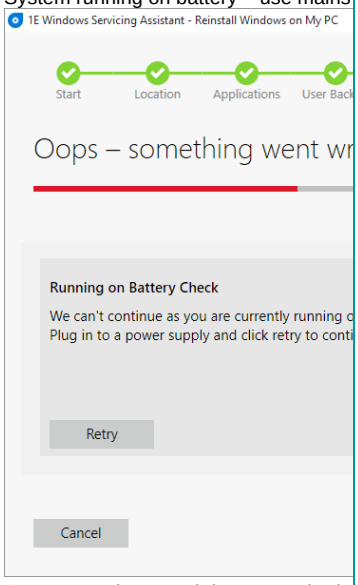
The Summary screen

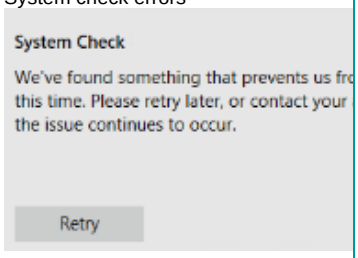
A quick summary	Observations
	Always displayed to show you what is going to take place for this deployment.

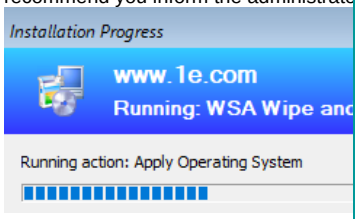
The Readiness screen

Making sure you are good to go	Observations
	These checks are run twice – of particular interes • On the first pass, the test is to ensure that th • On the second pass, the test is to verify that displayed • All other checks are repeated – you may hav and these tests are to ensure that nothing ha When readiness checks are complete and no erro 

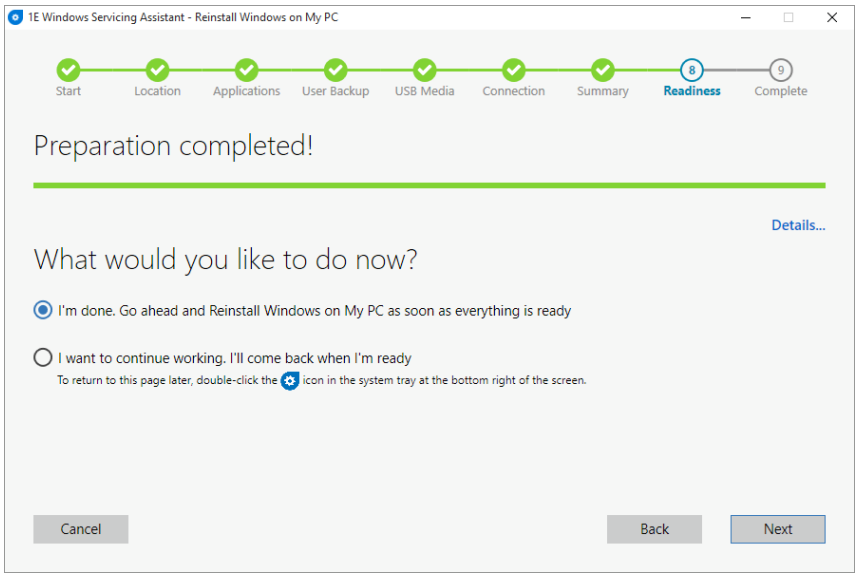
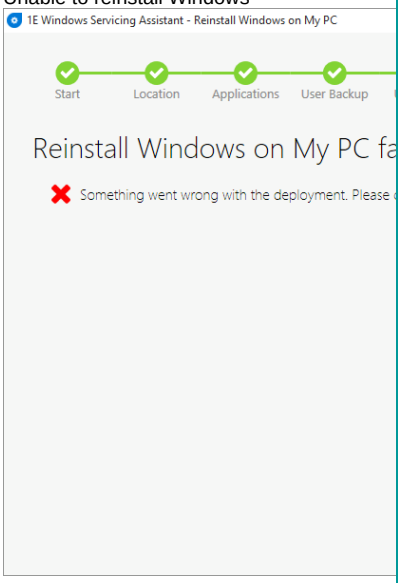
Errors:

- impediments – if any of these are discovered
  - System running on battery – use mains


  - System running on WiFi – use a wired
  - USB device not connected or properly
  - terminal errors – if any of these are disc
resolved:
  - System check errors


  - task sequence fails to run – if you do n
recommend you inform the administrat


The Complete screen

The results of the deployment	Observations
	If these errors are reported, they will need to be re If you are running this remotely and do not see th reestablish your remote connection manually to s • Unable to reinstall Windows  • Unable to establish remote connections (VP