

The Wipe and Load (Destructive) user experience

The user experience

This section describes what users experience when they choose to reinstall Windows on their computer which involves partitioning or formatting a disk. In each phase of the deployment, we will illustrate what is likely to happen and how to mitigate errors when they arise.

There are eight phases you can have for this deployment type:

1. [Choosing the deployment](#)
2. [Telling us where they are](#)
3. [Showing them the list of applications they keep or lose in the deployment](#)
4. [Files and folders they can choose to backup](#)
5. [Requesting additional storage](#)
6. [Displaying a summary of their actions](#)
7. [Running background checks](#)
8. [The outcome of the deployment](#)

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Walking your through the user experience

Banner on the Shopping Web

Start here



Choosing the type of deployment

1E Windows Servicing Assistant - Reinstall Windows on My PC (Change Disk Format)

Please choose from the available options

- Prepare My Old PC For Replacement
- Reinstall Windows on My PC
- Reinstall Windows on My PC (Change Disk Format)
- Restore My Data and Apps to a New PC
- Upgrade to Windows 1703

Cancel Back Next

The Location screen


Where the deployment is initiated from

1E Windows Servicing Assistant - Reinstall Windows on My PC (Change Disk Format)


Start **2 Location** Applications User Backup USB Media Summary Readiness Complete

Where are you?

I am in the office



I am out of the office
(e.g. at home)



Telling us your location type will allow us to configure the deployment process appropriately, ensuring it completes successfully in the shortest possible time. A remote/home location is considered one in which no other work PCs are present.

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The Applications screen

Changes to applications

1E Windows Servicing Assistant - Wipe and load Windows 10 1803 (UK)

Start Location **Applications** User Backup USB Media Summary Readiness Complete

We'll be migrating your applications

Some applications you currently have installed may be replaced, upgraded or removed during migration. Check the list below and if you have any concerns cancel the wizard and contact your administrator.

Existing	New
Acrobat Reader 19.10.20098	Acrobat Reader DC
7-Zip 16.4.0.0	7-Zip 16.4
Camtasia Studio 18.0.0.3358	Camtasia Studio 2018
Office 365 16.0.10730.20280	Office 365 16.0.8201.2193
Remote Desktop Connection Manager 2.7.14060.0	Remote Desktop Connection Manager 2.7.14060.0
Orca 3.1.3790.0	Orca 3.1.3790.0
ReportViewer Redistributable 10.0.40220.0	Removed
System Center Configuration Manager Console 5.1806.1074.1000	Removed

Cancel Back Next

The User Backup screen

Files and folders to be backed-up

1E Windows Servicing Assistant - Reinstall Windows on My PC (Change Disk Format)

Start Location Applications **User Backup** USB Media Connection Summary Readiness Complete

We'll need to check for storage required to back up your data...

Select the folders and files you want backed up

Selected content:

- C:\cygwin64
- C:\elasticsearch
- C:\Elixir

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The USB Media screen

Requesting additional storage


1E Windows Servicing Assistant - Reinstall Windows on My PC (Change Disk Format)

Start Location Applications User Backup **USB Media** Connection Summary Readiness Complete

We'll need some more space...

We need to use USB media as there is insufficient storage locally or on the network.

The USB Memory stick will need at least 10 GB of free space available.



[Refresh](#)

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The Connection screen

Getting details for the remote connection

1E Windows Servicing Assistant - Reinstall Windows on My PC (Change Disk Format)

Start Location Applications User Backup USB Media **6 Connection** 7 Summary 8 Readiness 9 Complete

We'll need help connecting to the corporate network

In order for the migration to complete, it will need to connect to your corporate network. Enter your VPN credentials. We will also need to reconnect your WiFi, so please enter these details also. These will be stored securely and used when the deployment runs.

VPN Credentials

Username

Password

WiFi Credentials

WiFi Network
 [Rescan WiFi Networks](#)


Password

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The Summary screen

A quick summary

1E Windows Servicing Assistant - Reinstall Windows on My PC (Change Disk Format)



Okay, here is your summary:

Deployment
Reinstall Windows on My PC (Change Disk Format)

Location
Office

USB
Usb Device 1

Hide [Applications](#)


- Anti-Virus Software
- 1E Nomad
- 1E Agents
- Thunderbird 38.5
- FileZilla Client 3.21
- Acrobat Reader DC

Cancel Back Next

The Readiness screen

Making sure you are good to go

1E Windows Servicing Assistant - Reinstall Windows on My PC (Change Disk Format)



Getting things ready

System Check in progress...

[Details...](#)

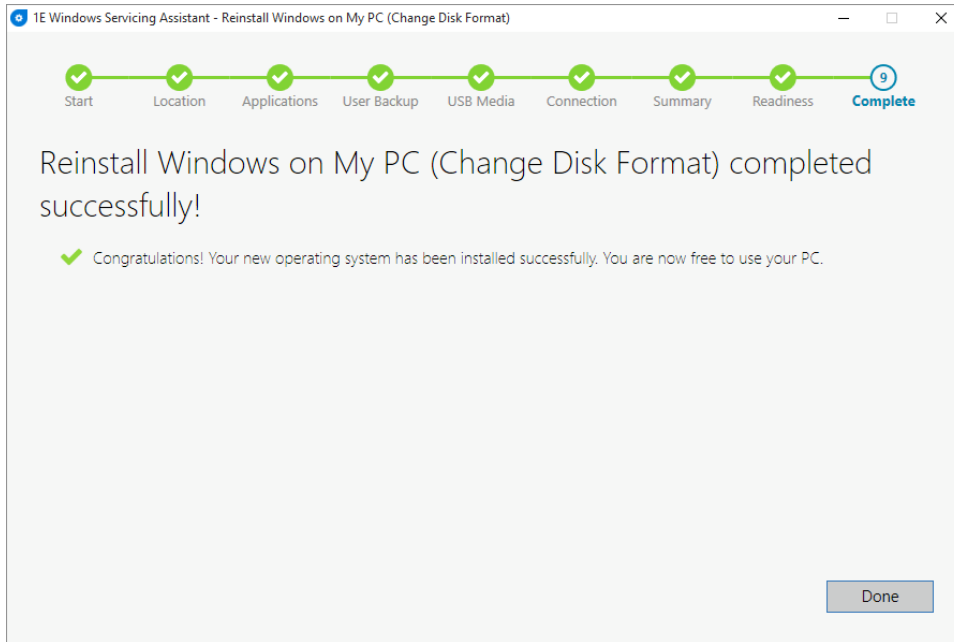
This may take some time. What would you like to do?

- I'm done. Go ahead and Reinstall Windows on My PC as soon as everything is ready
- I want to continue working. Let me know when everything is ready

Cancel Back Next

The Complete screen

The results of the deployment



1E Windows Servicing Assistant - Reinstall Windows on My PC (Change Disk Format)

Start Location Applications User Backup USB Media Connection Summary Readiness **Complete**

Reinstall Windows on My PC (Change Disk Format) completed successfully!

✔ Congratulations! Your new operating system has been installed successfully. You are now free to use your PC.

Done