

The Wipe and Load (Non-destructive) user experience

The user experience

This section describes what users experience when they choose to reinstall Windows on their computer which does not include steps to partition or format the disk. In each phase of the deployment, we will illustrate what is likely to happen.

There are eight phases you can have for this deployment type:

1. [Choosing the deployment](#)
2. [Telling us where they are](#)
3. [Showing them the list of applications they keep or lose in the deployment](#)
4. [Files and folders they can choose to backup](#)
5. [Requesting additional storage](#)
6. [Displaying a summary of their actions](#)
7. [Running background checks](#)
8. [The outcome of the deployment](#)

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Walking your through the user experience

Banner on the Shopping Web

Start here



The Start screen

Choosing the type of deployment

1E Windows Servicing Assistant - Reinstall Windows on My PC

1 Start 2 Location 3 Applications 4 User Backup 5 USB Media 6 Summary 7 Readiness 8 Complete

Please choose from the available options

- Prepare My Old PC For Replacement
- Reinstall Windows on My PC
- Reinstall Windows on My PC (Change Disk Format)
- Restore My Data and Apps to a New PC
- Upgrade to Windows 1703

Cancel Back Next

The Location screen

Where the deployment is initiated from

The screenshot shows a window titled "1E Windows Servicing Assistant - Reinstall Windows on My PC". At the top, a progress bar contains nine steps: Start (checked), Location (selected), Applications, User Backup, USB Media, Connection, Summary, Readiness, and Complete. Below the progress bar, the question "Where are you?" is displayed. Two options are presented: "I am in the office" with a building icon, and "I am out of the office (e.g. at home)" with a house icon. A small text block explains that location information is used to optimize the deployment process. At the bottom, there are three buttons: "Cancel", "Back", and "Next".

1E Windows Servicing Assistant - Reinstall Windows on My PC

Start Location Applications User Backup USB Media Connection Summary Readiness Complete

Where are you?

I am in the office

I am out of the office
(e.g. at home)

Telling us your location type will allow us to configure the deployment process appropriately, ensuring it completes successfully in the shortest possible time. A remote/home location is considered one in which no other work PCs are present.

Cancel Back Next

The Applications screen

Changes to applications

1E Windows Servicing Assistant - Wipe and load Windows 10 1803 (UK)

Start Location **Applications** User Backup USB Media Summary Readiness Complete

We'll be migrating your applications

Some applications you currently have installed may be replaced, upgraded or removed during migration. Check the list below and if you have any concerns cancel the wizard and contact your administrator.

Existing	New
Acrobat Reader 19.10.20098	Acrobat Reader DC
7-Zip 16.4.0.0	7-Zip 16.4
Camtasia Studio 18.0.0.3358	Camtasia Studio 2018
Office 365 16.0.10730.20280	Office 365 16.0.8201.2193
Remote Desktop Connection Manager 2.7.14060.0	Remote Desktop Connection Manager 2.7.14060.0
Orca 3.1.3790.0	Orca 3.1.3790.0
ReportViewer Redistributable 10.0.40220.0	Removed
System Center Configuration Manager Console 5.1806.1074.1000	Removed

Cancel Back Next

The User Backup screen

Files and folders to be backed-up

1E Windows Servicing Assistant - Reinstall Windows on My PC

Start Location Applications **User Backup** USB Media Connection Summary Readiness Complete

We'll need to check for storage required to back up your data...

Select the folders and files you want backed up

Selected content:

- C:\cygwin64
- C:\elasticsearch
- C:\Elixir

Cancel Back Next

The USB Media screen

Requesting additional storage


1E Windows Servicing Assistant - Reinstall Windows on My PC

Start Location Applications User Backup **USB Media** Connection Summary Readiness Complete

We'll need some more space...

We need to use USB media as there is insufficient storage locally or on the network.

The USB Memory stick will need at least 10 GB of free space available.



[Refresh](#)

Cancel Back Next

The Summary screen

A quick summary

The screenshot shows a window titled "1E Windows Servicing Assistant - Reinstall Windows on My PC". At the top, a progress bar contains nine steps: Start, Location, Applications, User Backup, USB Media, Connection, Summary (highlighted in blue), Readiness, and Complete. Below the progress bar, the text "Okay, here is your summary:" is displayed. The summary is organized into sections: "Deployment" (Reinstall Windows on My PC), "Location" (Remote), and "USB" (Usb Device 1). A scrollable list of applications is shown, including Thunderbird 38.5, FileZilla Client 3.21, Acrobat Reader DC, Office 365, and another instance of Acrobat Reader DC. A "Hide Applications" link is present below the list. At the bottom, there are three buttons: "Cancel", "Back", and "Next".

The Readiness screen

Making sure you are good to go

The screenshot shows a window titled "1E Windows Servicing Assistant - Reinstall Windows on My PC". The progress bar at the top now has eight steps completed (Start through Summary) and the "Readiness" step (8) is highlighted in blue. The main heading is "Getting things ready". Below it, a progress bar indicates "System Check in progress...". A "Details..." link is located to the right of the progress bar. The text "This may take some time. What would you like to do?" is followed by two radio button options: "I'm done. Go ahead and Reinstall Windows on My PC as soon as everything is ready" (which is selected) and "I want to continue working. Let me know when everything is ready". At the bottom, there are three buttons: "Cancel", "Back", and "Next".

The results of the deployment

The screenshot shows a window titled "1E Windows Servicing Assistant - Reinstall Windows on My PC". At the top, a progress bar contains nine steps: Start, Location, Applications, User Backup, USB Media, Connection, Summary, Readiness, and Complete. Steps 1 through 7 are marked with green checkmarks, step 8 is highlighted in blue, and step 9 is a grey circle. Below the progress bar, the text "Preparation completed!" is displayed with a green horizontal line underneath. A "Details..." link is located to the right. The main question is "What would you like to do now?". There are two radio button options: "I'm done. Go ahead and Reinstall Windows on My PC as soon as everything is ready" (which is selected) and "I want to continue working. I'll come back when I'm ready". Below the second option is a note: "To return to this page later, double-click the [refresh icon] icon in the system tray at the bottom right of the screen." At the bottom, there are three buttons: "Cancel", "Back", and "Next".

1E Windows Servicing Assistant - Reinstall Windows on My PC


Start Location Applications User Backup USB Media Connection Summary **Readiness** Complete

Preparation completed!

[Details...](#)

What would you like to do now?

I'm done. Go ahead and Reinstall Windows on My PC as soon as everything is ready

I want to continue working. I'll come back when I'm ready
To return to this page later, double-click the  icon in the system tray at the bottom right of the screen.

Cancel Back Next