

The Capture Data and Settings user experience

The user experience

This section describes what users experience when they choose to prepare their old computer for replacement. In each phase of the deployment, we will illustrate what is likely to happen and how to mitigate errors when they arise.

There are eleven phases you can have for this deployment type:

1. [Choosing the deployment](#)
2. [Telling us where they are](#)
3. [Showing them the list of applications they keep or lose in the deployment](#)
4. [Getting details of the new computer](#)
5. [Discovering the new computer on the network](#)
6. [Files and folders they can choose to backup](#)
7. [Requesting additional storage](#)
8. [Connecting remotely](#)
9. [Displaying a summary of their actions](#)
10. [Running background checks](#)
11. [The outcome of the deployment](#)

Your browser does not support the HTML5 video element

Walking you through the user experience

Banner on the Shopping Web

Start here



The Start screen

Choosing the type of deployment

1E Windows Servicing Assistant - Prepare My Old PC For Replacement

1 Start 2 Location 3 Applications 4 New PC 5 Network 6 User Backup 7 USB Media 8 Summary 9 Readiness 10 Complete

Please choose from the available options

- Prepare My Old PC For Replacement
- Reinstall Windows on My PC
- Reinstall Windows on My PC (Change Disk Format)
- Restore My Data and Apps to a New PC
- Upgrade to Windows 1703

Cancel Back Next

The Location screen


Where the deployment is initiated from

1E Windows Servicing Assistant - Prepare My Old PC For Replacement


Start **2 Location** Applications New PC Network User Backup USB Media Summary Readiness Complete

Where are you?

I am in the office



I am out of the office
(e.g. at home)



Telling us your location type will allow us to configure the deployment process appropriately, ensuring it completes successfully in the shortest possible time. A remote/home location is considered one in which no other work PCs are present.

Cancel Back Next

The Applications screen

Changes to applications

1E Windows Servicing Assistant - Prepare My Old PC For Replacement

We'll be migrating your applications

Some applications you currently have installed may be replaced, upgraded or removed during migration. Check the list below and if you have any concerns cancel the wizard and contact your administrator.

Existing	New
Acrobat Reader 19.10.20098	Acrobat Reader DC
7-Zip 16.4.0.0	7-Zip 16.4
Camtasia Studio 18.0.0.3358	Camtasia Studio 2018
Office 365 16.0.10730.20280	Office 365 16.0.8201.2193
Remote Desktop Connection Manager 2.7.14060.0	Remote Desktop Connection Manager 2.7.14060.0
Orca 3.1.3790.0	Orca 3.1.3790.0
ReportViewer Redistributable 10.0.40220.0	Removed
System Center Configuration Manager Console 5.1806.1074.1000	Removed

Cancel Back Next

The New PC screen

Getting information on the new computer

1E Windows Servicing Assistant - Prepare My Old PC For Replacement

Start Location Applications **New PC** Network User Backup USB Media Summary Readiness Complete

What is your new PC called?

If you know the name of your new PC then please enter it below. If you're not sure, just leave it blank and we'll sort it out later.

Domain: 1E
[How do I find the name of my new PC?](#)

Cancel Back Next

Discovering the computer on the network

1E Windows Servicing Assistant - Prepare My Old PC For Replacement

Tell us about your new PC...

We'd like to copy some data from this PC to your new PC. Can you connect your new machine and this PC to the network at the same time?

Yes, I can connect at the same time Sorry, unable to find the new PC on the network

No

The User Backup screen

Files and folders to be backup-up

1E Windows Servicing Assistant - Prepare My Old PC For Replacement

Start Location Applications New PC Network **User Backup** USB Media Summary Readiness Complete

We'll need to check for storage required to back up your data...

Select the folders and files you want backed up

Selected content:

- C:\cygwin64
- C:\elasticsearch
- C:\Elixir

Cancel Back Next

The USB Media screen

Requesting additional storage


1E Windows Servicing Assistant - Prepare My Old PC For Replacement

Start Location Applications New PC Network User Backup **USB Media** Summary Readiness Complete

We'll need some more space...

We need to use USB media as there is insufficient storage locally or on the network.

The USB Memory stick will need at least 10 GB of free space available.



[Refresh](#)

Cancel Back Next

The Summary screen

A quick summary

1E Windows Servicing Assistant - Prepare My Old PC For Replacement

Start Location Applications New PC Network User Backup USB Media **Summary** Readiness Complete

Okay, here is your summary:

Deployment
Prepare My Old PC For Replacement

Location
Office

USB
Usb Device 1

Hide [Applications](#)

Anti-Virus Software
1E Nomad
1E Agents
Thunderbird 38.5
FileZilla Client 3.21
Acrobat Reader DC

Cancel Back Next

The Readiness screen

Making sure you are good to go

1E Windows Servicing Assistant - Prepare My Old PC For Replacement

Start Location Applications New PC Network User Backup USB Media Summary **Readiness** Complete

Getting things ready

System Check in progress...

[Details...](#)

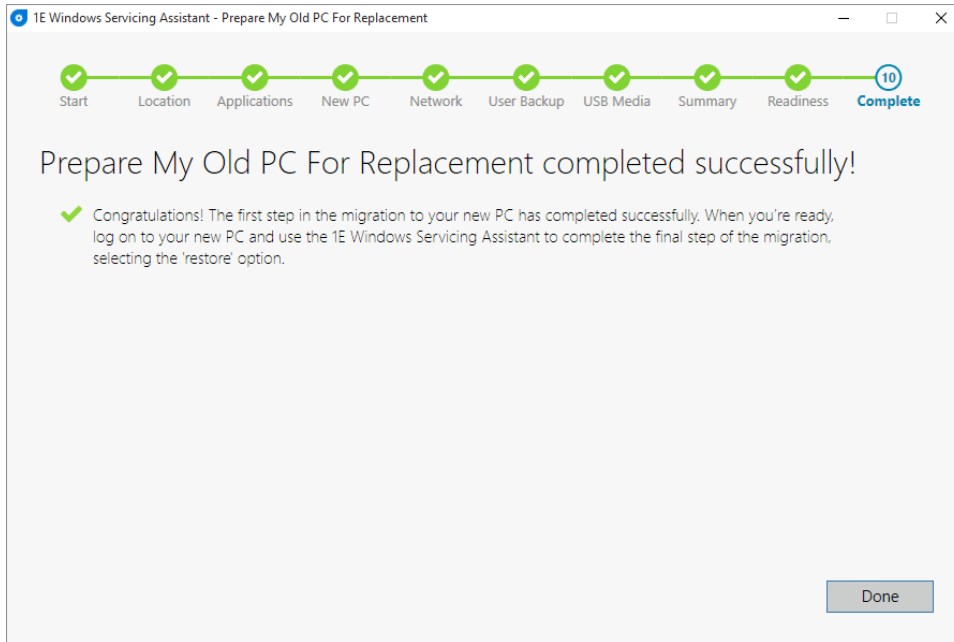
This may take some time. What would you like to do?

- I'm done. Go ahead and Prepare My Old PC For Replacement as soon as everything is ready
- I want to continue working. Let me know when everything is ready

Cancel Back Next

The Complete screen

The results of the deployment



1E Windows Servicing Assistant - Prepare My Old PC For Replacement

Start Location Applications New PC Network User Backup USB Media Summary Readiness **Complete**

Prepare My Old PC For Replacement completed successfully!

✔ Congratulations! The first step in the migration to your new PC has completed successfully. When you're ready, log on to your new PC and use the 1E Windows Servicing Assistant to complete the final step of the migration, selecting the 'restore' option.

Done