

The In-Place Upgrade user experience

The user experience

There are seven phases for this deployment type if you are running the upgrade from the office:

1. [Choosing the deployment](#)
2. [Telling us where they are](#)
3. [Showing them the list of applications they keep or lose in the deployment](#)
4. [Requesting additional storage](#)
5. [Displaying a summary of their actions](#)
6. [Running background checks](#)
7. [The outcome of the deployment](#)

If you are remote, there is an additional step where we request your [connection details](#), just after requesting additional storage.

Your browser does not support the HTML5 video element

Walking you through the user experience

Banner on the Shopping Web

Start here



Choosing the type of deployment

1E Windows Servicing Assistant - Upgrade to Windows 1703

1 Start 2 Location 3 Applications 4 USB Media 5 Summary 6 Readiness 7 Complete

Please choose from the available options

- Prepare My Old PC For Replacement
- Reinstall Windows on My PC
- Reinstall Windows on My PC (Change Disk Format)
- Restore My Data and Apps to a New PC
- Upgrade to Windows 1703

Cancel Back Next

The Location screen


Where the deployment is initiated from

1E Windows Servicing Assistant - Upgrade to Windows 1703


Start **2 Location** 3 Applications 4 USB Media 5 Summary 6 Readiness 7 Complete

Where are you?

I am in the office



I am out of the office
(e.g. at home)



Telling us your location type will allow us to configure the deployment process appropriately, ensuring it completes successfully in the shortest possible time. A remote/home location is considered one in which no other work PCs are present.

Cancel Back Next

The Applications screen

Changes to applications

1E Windows Servicing Assistant - Upgrade to Windows 10 1803 (UK)

Start Location **Applications** USB Media Summary Readiness Complete

We'll be migrating your applications

Some applications you currently have installed may be replaced, upgraded or removed during migration. Check the list below and if you have any concerns cancel the wizard and contact your administrator.

Existing	New
Acrobat Reader 19.10.20098	Acrobat Reader DC
ReportViewer Redistributable 10.0.40220.0	ReportViewer Redistributable 10.0.40220.0
7-Zip 16.4.0.0	7-Zip 16.4
System Center Configuration Manager Console 5.1806.1074.1000	System Center Configuration Manager Console 5.1806.1074.1000
Command Configure 3.1.0.250	Command Configure 3.1.0.250
Camtasia Studio 18.0.0.3358	Camtasia Studio 2018
Office 365 16.0.10730.20280	Office 365 16.0.8201.2193
Remote Desktop Connection Manager 2.7.14060.0	Remote Desktop Connection Manager 2.7.14060.0

Cancel Back Next

The USB Media screen

Requesting additional storage


1E Windows Servicing Assistant - Upgrade to Windows 1703

Start Location Applications **USB Media** Summary Readiness Complete

We'll need some more space...

We need to use USB media as there is insufficient storage locally or on the network.

The USB Memory stick will need at least 10 GB of free space available.



[Refresh](#)

Cancel Back Next

The Connections screen

Getting details for the remote connection

1E Windows Servicing Assistant - Upgrade to Windows 1703

Start Location Applications USB Media **Connection** Summary Readiness Complete

We'll need help connecting to the corporate network

In order for the migration to complete, it will need to connect to your corporate network. Enter your VPN credentials. We will also need to reconnect your WiFi, so please enter these details also. These will be stored securely and used when the deployment runs.

VPN Credentials

Username

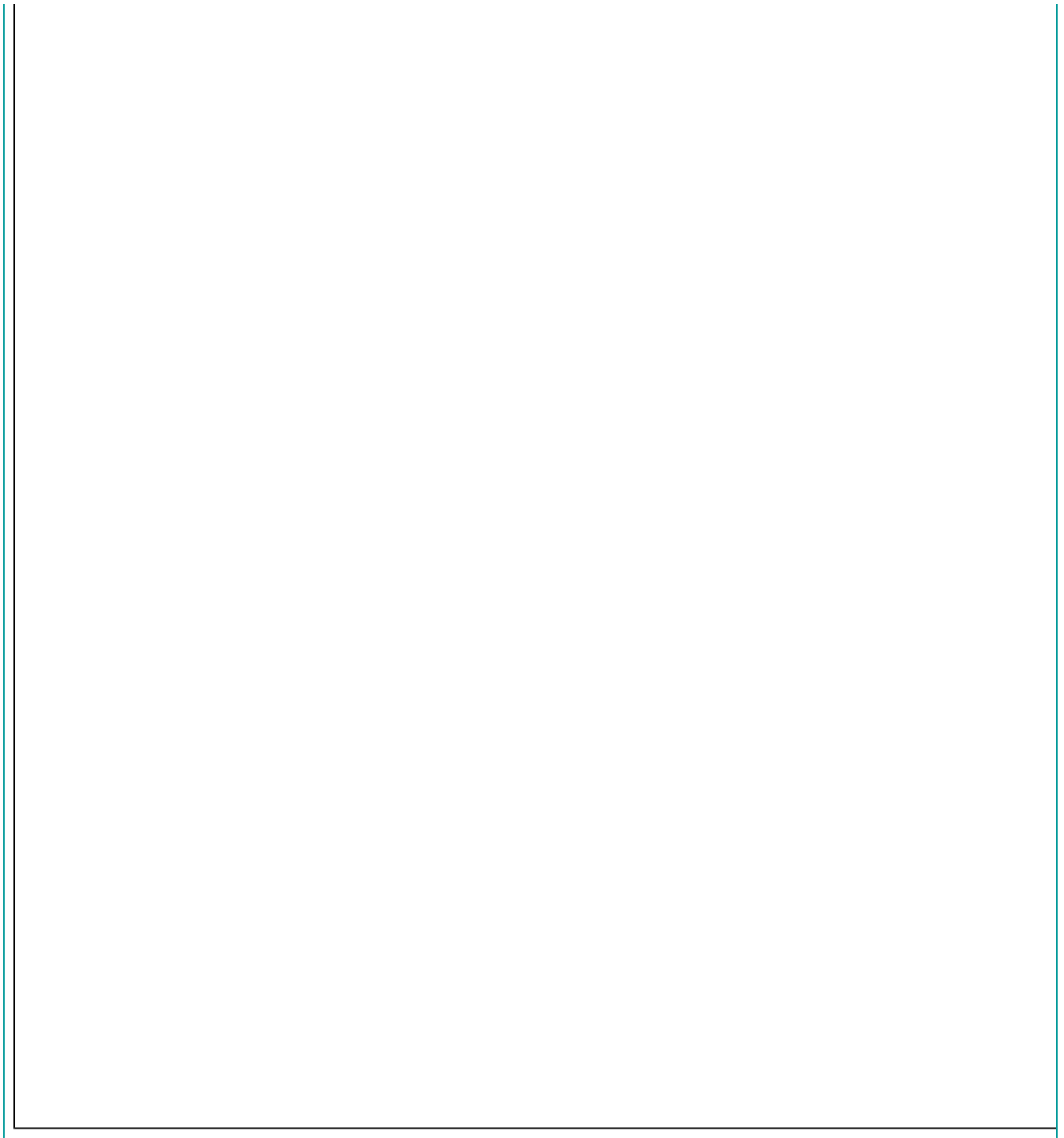
Password

WiFi Credentials

WiFi Network [Rescan WiFi Networks](#)

Password

Cancel Back Next



The Summary screen

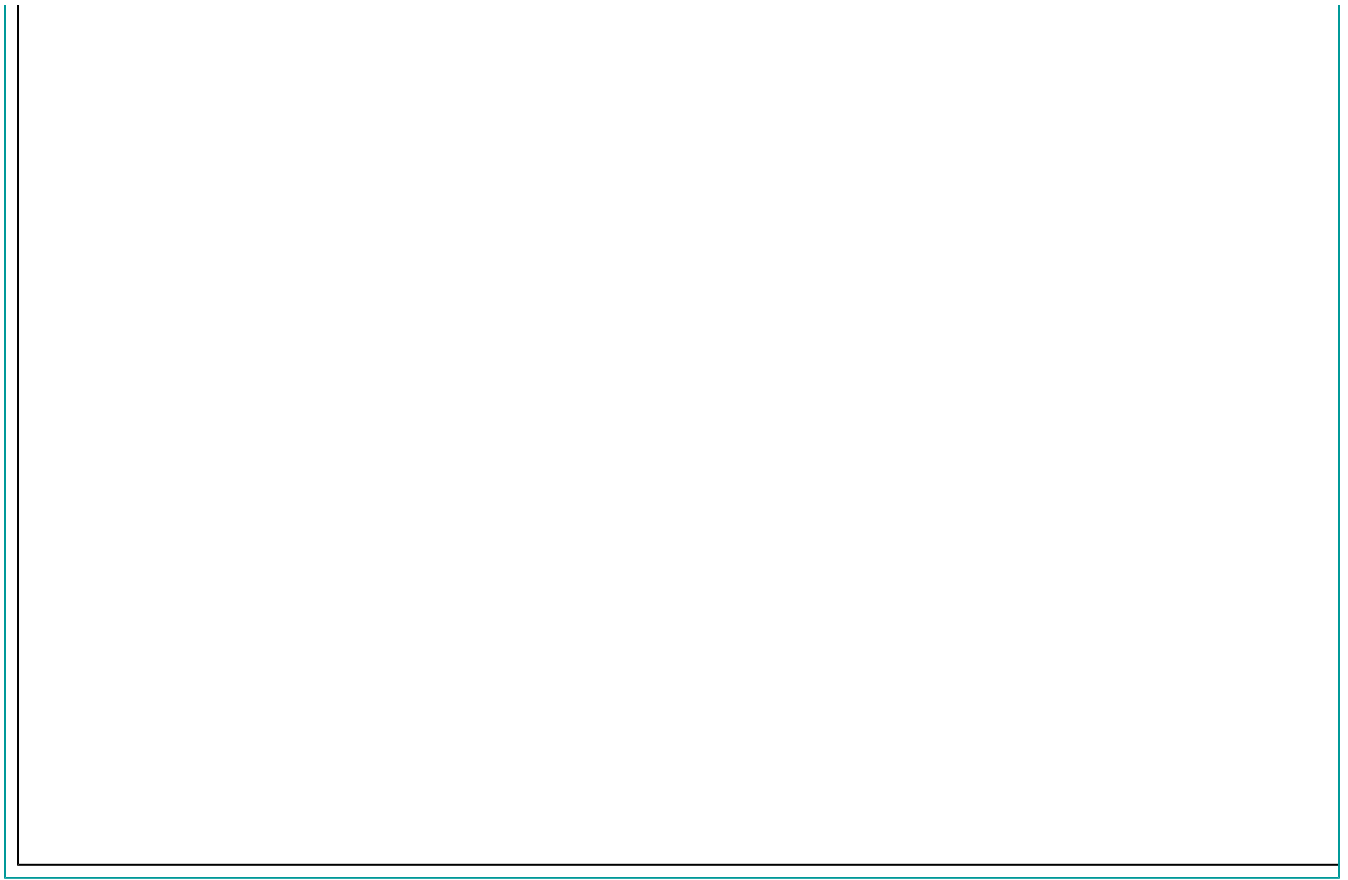
A quick summary

The screenshot shows a window titled "1E Windows Servicing Assistant - Upgrade to Windows 1703". At the top, a progress bar has seven steps: Start, Location, Applications, USB Media, Summary (highlighted with a blue circle and '5'), Readiness (6), and Complete (7). Below the progress bar, the text reads "Okay, here is your summary:". On the left, under "Deployment", it says "Upgrade to Windows 1703". Under "Location", it says "Office". On the right, a scrollable list of applications is shown: Anti-Virus Software, 1E Nomad, 1E Agents, Thunderbird 38.5, FileZilla Client 3.21, and Acrobat Reader DC. At the bottom left is a "Cancel" button, and at the bottom right are "Back" and "Next" buttons. A link "Hide Applications" is located below the location information.

The Readiness screen

Making sure you are good to go

The screenshot shows a window titled "1E Windows Servicing Assistant - Upgrade to Windows 1703". The progress bar at the top has seven steps: Start, Location, Applications, USB Media, Summary, Readiness (highlighted with a blue circle and '6'), and Complete (7). Below the progress bar, the text reads "Getting things ready". A progress bar below this text is labeled "System Check in progress...". To the right of the progress bar is a "Details..." link. Below this, the text asks "This may take some time. What would you like to do?". There are two radio button options: "I'm done. Go ahead and Upgrade to Windows 1703 as soon as everything is ready" (which is selected) and "I want to continue working. Let me know when everything is ready". At the bottom left is a "Cancel" button, and at the bottom right are "Back" and "Next" buttons.



The Complete screen

The results of the deployment

The screenshot shows a window titled "1E Windows Servicing Assistant - Upgrade to Windows 1703". At the top, a progress bar consists of seven steps: Start, Location, User Backup, USB Media, Summary, Readiness, and Complete. The first six steps are marked with green checkmarks, while the "Complete" step is marked with a blue circle containing the number 7. Below the progress bar, the text reads "Upgrade to Windows 10 completed successfully!" followed by a green checkmark and the message "Congratulations! Your operating system has been upgraded successfully. You are now free to use your PC." A "Done" button is located in the bottom right corner of the window.

1E Windows Servicing Assistant - Upgrade to Windows 1703

Start Location User Backup USB Media Summary Readiness Complete

Upgrade to Windows 10 completed successfully!

✔ Congratulations! Your operating system has been upgraded successfully. You are now free to use your PC.

Done