

# Using Explorer

## Summary

How to use the Explorer application to investigate, remediate issues and manage operations across all your endpoints in real-time.



Explorer can be reached directly using the following URL:

```
https://<tachyon DNS Name FQDN>/Tachyon/App/#/explorer/
```

where <tachyon DNS Name FQDN> is the one set up during the preparation phase, as described under the heading [Preparation: DNS Names](#).

## In this section...

### Introducing Explorer

An overview of Explorer is presented; what it does and how it can benefit your organization. An introduction to the features of Explorer is provided.

### Explorer Features

An overview of Explorer application features.

### Explorer Home page, questions and responses

How to frame questions in Tachyon and view the responses.

- [Question parameters](#)  
How to configure Tachyon Question Parameters.
- [Coverage, question filters and view filters](#)  
How to define the coverage for a question, how to filter the responses to a question at source and how to filter them in the responses view.
- [Refining responses with follow-up questions](#)  
How to refine responses by asking follow-up questions.

### Instructions

Viewing the instruction history, navigating instructions using the tasks page and scheduling instructions.

- [History](#)  
How the History and individual Instruction **Responses** pages work.
- [Tasks](#)  
How to use Tachyon's Task-based user interface to select and configure instructions.
- [Scheduling instructions](#)  
Scheduling instructions.

### The action approval workflow

How to run actions with approval.

- [Performing an action - tutorial](#) A quick tutorial on asking a question and then performing an action, getting approval and confirming the action has been performed successfully.
- [Two-factor authentication](#)  
How Tachyon implements two-factor authentication for users running actions.

### Tagging client devices

Tachyon client devices can have a number of custom tags assigned using Tachyon and the Tachyon clients. There are two types of tag: [coverage tags](#), which can be used in the scopes for questions and actions to help target specific collections of devices; and [freeform tags](#) that can be queried and set using specific questions and actions.

- [Adding properties - tutorial](#) A quick tutorial on adding properties and values for use when setting the coverage for questions.
- [Actions to set tags - tutorial](#) A quick tutorial on adding properties and values for use when setting the coverage for questions.
- [Using tags to set the coverage for a question - tutorial](#) A quick tutorial on using predefined tags when setting the coverage for a question.
- [Creating the Tags instruction set](#) Steps for creating the Tags instruction set containing instructions for setting, deleting and querying coverage and freeform tags.

## Using Device Criticality

Assigning Criticality to devices according to their importance within your organization.

## Using Location

Assigning Location to devices within your organization.

## Exporting data from Tachyon Explorer

Results visible in Tachyon Explorer can be exported to files containing comma-separated values (CSV) or, in the case of the **Export all** option on the instruction response page, tab-separated values (TSV), and results can be marked for export at the point of asking a question to automate the process.

## Checking device details and connectivity

Tachyon Explorer lets you view details for devices on your network including real-time visibility of which devices are currently connected (online) and can therefore be interacted with directly.

- [Using the Devices dashboard - Tutorial](#) A quick tutorial on using the Devices dashboard to filter and highlight specific devices.

## Tachyon Activity Record

A description of the benefits of Tachyon Activity Record feature and how the data can be retrieved.

## Tachyon Quarantine

A description of the quarantine feature provided in the Tachyon client and implemented in the quarantine instructions present in the 1E-Explorer-TachyonCore.zip file.