

Verifying



Summary

Links to other 1E product documentation to verify or troubleshoot their features that are dependent on the 1E Client.

- [Tachyon 5.1 - Verifying](#)
- [Nomad 7.0.200 - Troubleshooting](#)
- [PXE Everywhere 4.0 - Verifying](#)
- [Shopping 6.0 - Troubleshooting](#)
- [NightWatchman Enterprise 7.3 - Troubleshooting](#)

General verification of the 1E Client

1. Confirm the 1E Client service is running
2. Ensure you know which client features are enabled - review the `<INSTALLDIR>\1E\Client\1E.Client.conf` file
3. Review the log files for errors

1E Client logs on Windows

`%ALLUSERSPROFILE%\1E\Client\1E.Client.log` (used by 1E Client and Tachyon features, and Shopping client)

`%ALLUSERSPROFILE%\1E\Client\NomadBranchUninstall-YYYY_MM_HHTMM_HH_SS_000Z.log`

1E Client logs on macOS

`/Library/Logs/1E.Client.Daemon.log` (shows any service start errors)

`/Library/Logs/1E.Client.log` (shows the current operation of the 1E Client)

1E Client logs on other non-Windows platforms

`/var/log/1E/Client/1E.Client.log`

1E Client log on Android

Android log.

Nomad client log

`%ALLUSERSPROFILE%\1E\NomadBranch\LogFiles\NomadBranch.log`

PXE Everywhere Agent log

`%ALLUSERSPROFILE%\1E\PXEEverywhere\PXEEverywhere.log`

Shopping WSA client log

`%ALLUSERSPROFILE%\1E\Client\WSA.log`

WakeUp client log

`%ALLUSERSPROFILE%\1E\Agent\WakeUpAgt.log`

By default, Windows resolves `%ALLUSERSPROFILE%` as `C:\ProgramData\`