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Summary

This is an alphabetically sorted list of all the pages in the Tachyon documentation, which you can use if you want to find a particular named page and you don't remember where exactly it lives in the documentation structure.

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Page: [Creating Switch Certificate Files using openSSL](#)

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<p>J</p>	<p>K Page: Known issues Summary Lists of the current known issues with implementing, configuring, using and extending Tachyon. If you need further help, please refer to the Troubleshooting page for how to contact 1E Support and the technical support process. Implementing Tachyon</p>

<p>L</p> <p>Page: License information page Summary The License information page shows details of the current license status and lets you reactivate your license if any changes have been made. CM09 -License information page.png Reactivating licenses You can reactivate a license after it has been up</p> <p>Page: Licenses The following are the licenses for the 3rd party components used by Tachyon: angular-bootstrap-datetimepicker angular-dynamic-locale angular-filter angularjs angularui antlr 3 autofac babel base64-url bencode boost bootstrap bluebird classnames cypressdk</p> <p>Page: Limiting coverage using a Management group - tutorial Summary How to use Management groups to set the coverage for a question to target a specific set of devices. In this tutorial we set the coverage for a question using a Management group. The examples assumes that the Management groups have already been co</p> <p>Page: Log files Summary Details of Tachyon Server and Agent log files. Tachyon Setup logs Tachyon Setup creates a log file for itself and one for each of the installers in the same folder as itself: B1Install.log CatalogInstall.log SLAInstall.log Tachyon.Setup.log Tachyo</p>	<p>M</p> <p>Page: Management groups - tutorial In this tutorial we add a number of management groups for the ACME organization: one that uses the name of the devices and several that use the Organizational Unit (OU) the devices belong to. The following picture shows what we have in our example Active</p> <p>Page: Management groups page Summary Management groups are containers used to group devices and the software installed on those devices. Management groups are defined using configurable rules that look at various properties of the devices and their installed software, these are then</p> <p>Page: Monitoring Menu Summary Viewing Tachyon logs. Using Settings In this section...</p>
<p>N</p> <p>Page: Naming conventions Summary Suggested naming conventions for repositories, connectors, and schedules. Tachyon and its applications create a number of default objects, therefore useful names will help differentiate them. Naming conventions will make it easier for you to see w</p>	<p>O</p> <p>Page: Oracle LMS connector Connects to Oracle LMS and queries it for inventory information. Before adding a new Oracle LMS connector, you will need the following: Location of Oracle LMS At least read access for the SLA Platform service account Oracle LMS connector configuration In</p> <p>Page: Overview page Charts The overview page shows a dashboard with three charts and a pivot table, that are dynamically recalculated based on applied filters. Without filters the dashboard shows the status of all devices in the selected inventory repository and all patches</p>

<p>P</p> <p>Page: Patch pages Summary Information about the patch pages: Patches page This page is accessed from the Patch Success menu. The page shows a full list of patches applicable to devices within your estate. Vendor - is a patch vendor name. Title - is a patch title. Classific</p> <p>Page: Patch Success Features Summary An overview of Patch Success features. The Patch Success application lets you maximize enterprise-wide patch deployment success. For more information please refer to the Using Patch Success section of this documentation. Here's an overview of the</p> <p>Page: Performing an action - tutorial Summary A quick tutorial on asking a question to perform an action, getting approval and confirming the action has been performed successfully. The example To illustrate the process of performing an action in Tachyon we use an example of setting registry</p> <p>Page: Permissions Menu Summary Configuring Tachyon users, roles and management groups. Using Settings In this section...</p> <p>Page: Preparation Installing and upgrading Summary What you will need to prepare in advance of implementing a Tachyon Server in your network. Typically these are tasks that may take some time to organize, depending on how your organization works. A more complete checklist</p> <p>Page: Process log page Summary The Process log page lets you view the progress of queued actions and cancel actions that are pending. MM01 - Process log page.png The Process log table Column Description Action type The type of action queued. For example CleanSync and Sync Data</p> <p>Page: Product Details table Summary The table column headings and descriptions for the Product Details table. The Product Details table The following table shows the headings in the Product Details table, accessible from the Products By Vendor screen: Column heading Description Vend</p> <p>Page: Provider configuration page Summary Glossary CM03 - Provider configuration page.png Provider configuration table The columns in the table are described below: Column Description Type This indicates the type of the provider. At this time only the Reclaimer provider is supplied, this</p>	<p>Q</p> <p>Page: Question parameters Summary How to configure Tachyon Question Parameters. Duration The section in the list of instruction parameters is Duration. When Tachyon asks a question it does so immediately to all the connected devices, which can be seen in the next Approximate Target</p> <p>Page: Quick Start Summary How to quickly install, configure and run Tachyon for first use in a small scale lab, evaluation or pilot environment. To simplify things, this quick start assumes a simple design in which you will be installing Tachyon components on a single web</p>
<p>R</p> <p>Page: Reference Summary All the list type information, such as installer properties, in alphabetical lists etc. In this section...</p> <p>Page: Refining responses with follow-up questions Summary How to refine responses by asking follow-up questions. Follow-up questions Tachyon lets you build on top of initial questions by asking follow-up questions. Those questions may themselves have follow-up questions and so on. The purpose of the foll</p> <p>Page: Reporting and successfully patching a management group for a single KB - tutorial Summary A worked example of using Patch Success. In this tutorial an emergency patch has been deployed using Configuration Manager, but the Security team have concerns that some devices have not received that patch and could become vulnerable to an exploit</p> <p>Page: Repositories page Summary Repositories are used by applications to process and store information. For example the Patch success application uses both an inventory and a BI repository to process the information needed to report on how successful patching is in your enterpri</p> <p>Page: Requirements Design Considerations Summary Information that will help you design and plan the implementation of Tachyon in your organization. This includes all the prerequisites and dependencies, which are necessary to install Tachyon. This page is part of the design</p> <p>Page: Responses Summary tab information Summary Details of the information displayed on the Responses page Summary tab. The Statistics table The following information for the running instruction is shown in the Responses page Summary tab statistics table: Statistic Description Dispatch sequence</p>	<p>S</p> <p>Page: Schedules page Summary The Schedules page lets you add schedules for executing actions on repositories. CM08 -Schedules page.png Schedules table The Schedules table lists each schedule that has been created and displays the following information: Column Description Sche</p> <p>Page: Scheduling instructions Summary Scheduling instructions. Creating a scheduled instruction The following headings show how to create, configure, authenticate and approve a scheduled instruction. A tutorial showing the steps in greater detail is provided on the Scheduling instruct</p> <p>Page: Scheduling instructions - a tutorial Summary A tutorial on creating a daily scheduled instruction that will check for any machines that have Windows update pending reboots. Creating a weekly instruction schedule To illustrate this we will use a simple example where Tachyon will check every w</p> <p>Page: Secondary App Rules Rules used to define whether an unnormalized application is defined as a 'Secondary app' Rules are run against all unmatched applications to identify whether they should be categorized as one of the following: Unidentified Secondary Apps The table below</p> <p>Page: Server installation issues Summary Troubleshooting common issues that you may be having with implementation. If your problem is not identified on this page, then please review Known issues: Installation issues. page. Please ensure you have run through the steps in the Verifying pag</p> <p>Page: Server installers Windows Installer properties for each of the Tachyon server installers. Tachyon Setup is the only supported method of installing a Tachyon Server. Installation using standalone MSI is not supported unless advised by 1E, which may be necessary in complex i</p>

Page: [Roles page](#)

Summary The Roles page lets you view the system roles and currently defined custom roles. From here you can also go into each role to set its membership and any associated management groups. PU02 - Roles page.png Tachyon roles There are two types of Tachy

Page: [Server Sizing](#)

Summary Server sizing guidelines and recommended configurations for on-premises installation in customer environments. The following are minimum specifications. On-premises configurations Local SQL Server - 500 to 25,000 seats Small 1 Small 2 Small 3 S

Page: [ServiceNow approvals for Tachyon](#)

Summary How to configure and use ServiceNow and Tachyon so that actions and scheduled instructions can be approved in ServiceNow. Configuring integration between Tachyon and ServiceNow Set the DefaultWorkflow value in the Tachyon Master database The anima

Page: [ServiceNow connector](#)

Connects to a ServiceNow instance to import basic inventory data into SLA Platform. The SLA Platform ServiceNow connector is compatible with the ServiceNow Jakarta release. Before adding a new ServiceNow connector, you will need the following: A ServiceNo

Page: [Setting up custom Tachyon Instructions for the first time](#)

Running instructions in Tachyon for the first time

Page: [Settings Features](#)

Summary An overview of the Settings application features. The Settings application lets you configure Tachyon system and application settings. For more information please refer to the Using Settings section of this documentation. Here's an overview of the

Page: [SLA Business Intelligence installer properties](#)

Summary A table of the Windows installer properties for the SLA Business Intelligence installer. Server installers Mandatory properties must be provided when installing using a command-line. The installer file is: SLA.BI.Installer.msi Property Default Ma

Page: [SLA Platform installer properties](#)

Summary A table of the Windows installer properties for the SLA Platform installer. Server installers Mandatory properties must be provided when installing using a command-line. The table shows which default values are managed by Tachyon Setup The install

Page: [Stopping and resuming the ConfigMgr Client Service - Tutorial](#)

Summary A quick tutorial on stopping and resuming the ConfigMgr Client Service in response to an emergency. The example Suppose a deployment of the ACMEFinance software has just been advertised to a number of devices across a range of departments using Co

Page: [Supported Platforms](#)

Summary A list of all the platforms supported by Tachyon, and the software required to allow Tachyon to be installed or to work. Tachyon Agent Category Product Notes Windows OS SELECT '*' + os.os + CHAR(10) FROM [release] AS r INNER JOIN [product] AS p O

Page: [Switch Command Lines](#)

Summary Details of command line parameters used by the SwitchCommandLine entry in the Tachyon Switch Host's Tachyon. Switch.Host.exe.config file. This page is for information only. Do not make configuration changes unless instructed to do so by 1E. Switch

Page: [Sync log page](#)

Summary The Sync log page lets review the records that have been added to repositories as a result of syncing connectors. MM02 - Sync log page.png The Sync log table The Sync log table displays a list of records that have been uploaded to repositories by

Page: [System Center Configuration Manager connector](#)

Connects to a Configuration Manager database and pulls in inventory and usage data. Before adding a new System Center Configuration Manager (SCCM) connector, you will need the following: System Center Configuration Manager connector for a domain user acco

Page: [System information page](#)

Summary The System information page lets you review the current Tachyon system configuration. CM10 -System information page.png System information The information on this page is described in the following table: Field Description Consumer Displays the UR

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Page: [Tachyon Agent command-line parameters](#)

Summary Command-line parameters available to the Tachyon Agent executable. There are a number of command line options for the Tachyon Agent executable. Some invoke the Agent itself, whereas others are used to control execution of the Agent. Normally a use

Page: [Tachyon Agent Historic Data Capture](#)

U

Page: [Uninstalling Tachyon](#)

Summary Guidance on how to tidy up after uninstallation of Tachyon, especially when wanting to reinstall Tachyon instead of upgrading. Uninstalling all the Tachyon components Tachyon components are uninstalled manually by using Windows Programs and Featur

Page: [Upgrading Tachyon](#)

Summary A description of the benefits of Tachyon Agent Historic Data Capture and how the data can be retrieved. What is Tachyon Agent Historic Data Capture? On Tachyon Windows Agent devices Tachyon continuously captures events, which enables Tachyon to ca

Page: [Tachyon Agent installer and configuration properties](#)

Summary Properties available in the Tachyon Agent configuration file, with details of which properties are mandatory or optional during installation, and which properties can be re-configured post-installation. Zip files for Tachyon Agent platforms can be

Page: [Tachyon Agent reference](#)

The following pages contain reference information specific to the Tachyon Agent: Please refer to Tachyon SDK - Writing Tachyon Instructions for information about the Agent language (SCALE) and writing your own instruction using TIMS.

Page: [Tachyon Architecture](#)

Summary A description of Tachyon Stacks and their Tachyon components, the Tachyon Agents and how they connect to provide the Tachyon features. Tachyon deployment architecture At the top-most level, Tachyon architecture consists of Tachyon Server component

Page: [Tachyon connector](#)

Connects the Tachyon and SLA Platform components to support Management group and Tachyon Powered Inventory features. The following procedure assumes you will always use the Tachyon Connector to synchronize Management groups, and optionally import data for

Page: [Tachyon Explorer comparison operators](#)

Summary Details of the operators available when configuring comparisons for different data types, for example question coverage parameters. String comparison operators When configuring comparisons for string values, the following operators are available:

Page: [Tachyon Features](#)

Summary An overview of all the Tachyon features and enhancements. Installation Tachyon provides a Tachyon Setup that installs all of the separate parts of the Tachyon Platform using their individual installers. It is used to validate a server prior to run

Page: [Tachyon features by release](#)

Summary A list of the Tachyon features organized by the release they were implemented in. Links through to the features have been provided for convenience. New features in Tachyon Platform

Tachyon Setup provides simplified installation of Tachyon Server,

Page: [Tachyon Instruction Runner](#)

Summary How to use the Tachyon Instruction Runner to submit questions and actions from Configuration Manager. The Tachyon Instruction Runner is a right-click tool for the Configuration Manager console which starts a client-based version of the Tachyon web

Page: [Tachyon Quarantine](#)

Summary A description of the quarantine feature provided in the Tachyon Agent and implemented in the quarantine instructions present in the 1E-Explorer-TachyonCore.zip file. What is Quarantine? On Windows, the Tachyon Agent is able to prevent communicatio

Page: [Tachyon release information](#)

Details of the Tachyon release history, current release notes and details of third-party licenses. Tachyon 4.0 Release Notes – last updated These notes contain late-breaking information about Tachyon that you need to have to successfully install and use

Page: [Tachyon Server installer properties](#)

Summary A table of the Windows Installer properties for the Tachyon Server installer. Server installers Mandatory properties must be provided when installing using a command-line. The installer file is: TachyonServer.msi Property Default Mandatory Descrip

Page: [Tachyon Server post-installation tasks](#)

Installing and upgrading Summary Post-installation tasks, which include verification checks and mandatory and optional configuration tasks. Required tasks The following tasks must be performed post-installation. You may have already performed some of these

Page: [Tachyon Server reference](#)

The following pages contain reference information specific to the Tachyon Server components of the Tachyon Platform:

Page: [Tachyon Setup](#)

Installing and upgrading Summary Guidance for upgrading Tachyon. Upgrading Tachyon Server to version 4.0 Before doing a re-installation or upgrade of the Tachyon Server, make a backup of the following: TachyonMaster database Backing up the Tachyon Respons

Page: [Usage categories](#)

Usage data is held in inventory repositories, and is obtained using the following types of connector: System Center Configuration Manager connector Tachyon connector Software installations can have one of the following 4 usage categories: Used Rarely Used

Page: [Users page](#)

Summary The Users page lets you view and manage the current users of Tachyon. From this page you can: Reactivate deactivated users Deactivate selected users Add new users Remove users View the details for particular users and set their roles. PU01 - Users

Page: [Using Explorer](#)

Summary How to use the Explorer application to investigate, remediate issues and manage operations across all your endpoints in real-time. Explorer can be reached directly using the following URL: <https://<tachyon DNS Name FQDN>/Tachyon/App/#/explorer/wh>

Page: [Using Explorer to investigate devices in Guaranteed State](#)

Summary How to investigate devices displayed in the Guaranteed State pages using Explorer. Using Guaranteed State to define coverage for a question in Explorer Selecting the Rules view from the Reports page in Guaranteed State shows the compliance status

Page: [Using Guaranteed State](#)

Summary How to use the Guaranteed State application to ensure endpoint compliance to enterprise IT policies. Guaranteed State can be reached directly using the following URL: <https://<tachyon DNS Name FQDN>/Tachyon/App/#/guaranteedstate/where<tachyon DN>

Page: [Using Patch Success](#)

Summary How to use the Patch Success application to report on and ensure successful patching of your enterprise. Patch Success can be reached directly using the following URL: <https://<tachyon DNS Name FQDN>/Tachyon/App/#/patchsuccess/where<tachyon DNS>

Page: [Using Settings](#)

Summary How to use the Settings application to configure Tachyon system and application settings. Settings can be reached directly using the following URL: [https://<tachyon DNS Name FQDN>/Tachyon/App/#/platform/where<tachyon DNS Name FQDN>](https://<tachyon DNS Name FQDN>/Tachyon/App/#/platform/where<tachyon DNS Name FQDN) is the one se

Page: [Using Tachyon in Configuration Manager](#)

Summary How to use the Tachyon Configuration Manager extensions. The Tachyon Configuration Manager extensions are an optional part of the Tachyon Toolkit. In this section... Options available on the Tachyon menu Once the Tachyon Configuration Manager ext

Page: [Using tags to set the coverage for a question - tutorial](#)

Summary A quick tutorial on using predefined tags when setting the coverage for a question. Tachyon enables Coverage tag properties to be created and set on Tachyon Agent devices, which can then be used when setting the coverage for a question. The basic

Page: [Using the Devices dashboard - Tutorial](#)

Summary A quick tutorial on using the Devices dashboard to filter and highlight specific devices. The example To illustrate the process of selecting a specific device in Tachyon we use an example of locating Windows servers. Setting filters The animation

Page: [Using the Tachyon Policy Tool](#)

Summary How to use the Tachyon Policy Tool to import and manage Guaranteed State policy objects. The Policy Tool is available in the Tachyon Platform zip file from the 1E support portal page (<https://1eportal.force.com> <https://1eportal.force.com/>). The Ta

<p>Installing and upgrading Summary Using the Tachyon Setup wizard to check prerequisites, configure, install and verify Tachyon Server. To make the process of installing Tachyon Server easier, the Tachyon Setup wizard aims to help you: Prepare for a succes</p> <p>Page: Tagging Tachyon Agent devices Summary Tachyon Agent devices can have a number of custom tags assigned using Tachyon and the Tachyon agents. There are two types of tag: coverage tags, which can be used in the scopes for questions and actions to help target specific collections of devic</p> <p>Page: Tasks Summary How to use Tachyon's Task-based user interface to select and configure instructions. Tasks The ExplorerInstructionsTasks page in Tachyon Explorer provides a structured view of the instructions defined in the product packs. It also lets you sched</p> <p>Page: The action approval workflow Summary How to run actions with approval. In this section... Running an action To run any action in Tachyon 3.0 you first need to ask a question. Questions may have coverage and question filters applied that restrict the number of devices that send respon</p> <p>Page: The Tachyon Toolkit Summary How to install the Tachyon Toolkit. The Tachyon Toolkit includes: Tachyon Toolkit Tachyon Certificate Manager Tachyon Log Reviewer Tachyon Run Instruction (command-line tool) Tachyon ConfigMgr UI Extensions. In this section...</p> <p>Page: Title and filter bars Summary Information about the title and filter bars that appear at the top of all Patch Success pages. Patch Success title bar The title bar shows information about the total number of devices and the patch status. The totals on the title bar are not affec</p> <p>Page: Toolkit Requirements Summary Requirements for installing the toolkit components. Requirements for Configuration Manager extensions Supported Platforms Supported Platforms Tachyon Toolkit Installation To install the toolkit requires the installation account has local Administr</p> <p>Page: Troubleshooting Summary A general methodology for investigating issues with Tachyon, as well as identifying key issues and their resolutions. In this section... 1E Support contact details Support Web portal Maintenance support customers can log onto the 1E Support Web Po</p> <p>Page: Two-factor authentication Summary How Tachyon implements two-factor authentication for users running actions. Two-factor authentication Tachyon is a powerful tool that enables changes to be made across an organization's entire estate. It employs RBAC to ensure that only users wit</p>	
<p>V</p> <p>Page: vCenter connector Connects to a vCenter server and pulls in inventory data. Before adding a new vCenter connector, you will need the following: Install VMware PowerCLI on the Tachyon Master server A vCenter user account and password vCenter connector configuration Before y</p> <p>Page: Verifying Design ConsiderationsVerifying PreparationVerifying Implementation Verify selected.png Summary Basic verification tests that cover a single-server installation of Tachyon Server. These tests should be run in series. They start with basic server checks, t</p>	<p>W</p> <p>Home page: Welcome Welcome to the documentation space. Here we describe all aspects of configuring and using Tachyon. Here's a quick overview of what the Tachyon documentation pages will tell you. _Copyright</p> <p>Page: Windows Server Update Services connector Connects to a WSUS database and pulls in patch data. Before adding a new Windows Server Update Services connector, you will need the following: a SQL Login for the WSUS database, if not using Network Service (computer\$) Windows Server Update Services con</p>
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