

# Tracking WSA orders

## Who can do this?

Shopping administrators.

## What is it used for?

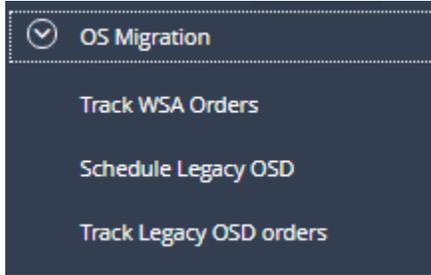
To get an on-demand status (completed, in-progress, failed and not started) on all WSA orders.

## Where do I run the report from?

From the Shopping menu, choose Track WSA orders under OS Migration.

## Running the report

Track WSA Orders is an on-demand report that enables Shopping administrators to get a view of the latest status of WSA orders. It is located on the Shopping menu under OS Migration. There is no facility to create a schedule for this report to run.



To get the status of all WSA orders, click **Track WSA Orders** on the **OS Migration menu**. The report is presented in a tabular format and is made up of eight columns and by default, the results are ordered by the Last Modified Time column.

You can narrow the recordset by clicking the filter icon on all column headers except for Last Modified Time. As you define your filter criteria, it is dynamically saved at the top of the table. As the filter builds, results matching your filters are displayed in the table.

Applied Filters  
 WSA Name contains up AND Location = Office AND Status = Deployment in progress **Clear Filters** If you have inadvertently created an incorrect filter, click the cross next to it to remove it. Alternatively, click Clear Filters to remove all your dynamically saved filters.

WSA Type	WSA Name	Machine	User	Location	USB	Last Modified Time	Status	Cancel Order
Wipe and Load Destructive	Reinstall Windows 10 My PC (Custom Disk Format)	PC0005	EDemoLab@Shore	Office	No	3/2/2018 6:32:39 AM	Deployment in progress	Cancel
In-Place Upgrade	Upgrade to Windows 10	PC0005	EDemoLab@Shore	Office	No	3/2/2018 4:41:16 AM	User cancelled	
Wipe and Load Destructive	Reinstall Windows 10 My PC	PC0005	EDemoLab@Shore	Office	No	2/1/2018 2:30:52 PM	Deployment Successful, Acknowledged	
In-Place Upgrade	Upgrade to Windows 10	PC0005	EDemoLab@Shore	Office	No	2/1/2018 1:10:12 PM	Deployment Successful, Acknowledged	
Wipe and Load Destructive	Reinstall Windows 10 My PC (Custom Disk Format)	PC0005	EDemoLab@Shore	Office	No	2/1/2018 11:01:16 AM	Deployment Successful, Acknowledged	
Wipe and Load Destructive	Reinstall Windows 10 My PC (Custom Disk Format)	PC0005	EDemoLab@Shore	Office	No	2/1/2018 9:34:14 AM	Deployment Successful, Acknowledged	

Where a user has initiated a Prepare My Old PC for Replacement (they are migrating from their existing machine to a new one) and subsequently initiated a Restore My Data and Apps to a New PC (they are moving data from the old machine to the new one), we record details of this relationship as illustrated in the expanded record opposite.

WSA Type	WSA Name	Machine	User	Location	USB	Last Modified Time	Status	Cancel Order
Wipe and Load Destructive	Reinstall Windows 10 My PC (Custom Disk Format)	PC0005	EDemoLab@Shore	Office	No	2/19/2018 6:32:39 AM	Deployment Successful, Acknowledged	
Restore Restore	Restore My Data and Apps to a New PC	PC0005	EDemoLab@Shore	Office	Disabled	2/17/2018 6:08:33 AM	Deployment Successful, Acknowledged	
Replace Capture	Prepare My Old PC for Replacement	PC0001	EDemoLab@Shore	Office	No	2/17/2018 6:01:00 AM	Deployment Successful, Acknowledged	
Restore Restore	Restore My Data and Apps to a New PC	PC0005	EDemoLab@Shore	Office	Disabled	2/16/2018 4:30:45 PM	Deployment Successful, Acknowledged	

## Deleting orphaned orders

There are instances where a WSA order can remain in a running status without a corresponding running task sequence (the task sequence has failed in WinPE). You should only cancel orders that are in this state – typically, when a user notices that the task sequence has not started to run after the WSA Readiness screen (for example, if they ran the In-place upgrade deployment) or if they are prompted that a task sequence is already running when they run the deployment and gets in touch with you to investigate.

## On this page:

- [Running the report](#)
- [Deleting orphaned orders](#)
- [What the report gives you](#)
- [A primer on tracking WSA orders](#)

## Cancel Order

Only cancel this order if you have confirmed the Task Sequence has failed without notification from the client. Note that cancelling this order will not cancel or terminate any Task Sequence that is in progress. Cancelling the order while the Task Sequence is in progress can result in subsequent change of status of this order or may result in a new deployment record being created. Do you want to cancel this order?

Yes No

If you cancel an order while the task sequence is running, it is likely that the status of the order will not transition to Deployment Succeeded or Deployment Failed when the existing task sequence completes.

To removed orphaned orders from the report:

1. On the **OS Migration menu**, click **Track WSA Orders**.
2. In the Track WSA Orders report, identify the orders with a **Deployment in progress status** – they have **Cancel** button associated with it.
3. Locate the order to cancel and under the Cancel column, click **Cancel**.
4. In the **Cancel Order dialog**, confirm your actions.
5. The status columns updates to Administrator cancelled. If you select No in the Cancel Order dialog, the order is left in its original state and the status column is not update.

However, if you have installed the Tachyon 3.2 Agent, this is not likely to happen and the report will return a failed status so that you can easily identify and remove it.

## What the report gives you

Column heading	Filter options	Notes
WSA Type	<p><b>In-Place Upgrade</b></p> <p><b>Replace Capture</b></p> <p><b>Replace Restore</b></p> <p><b>Wipe and Load Non-destructive</b></p> <p><b>Wipe and Load Destructive</b></p>	<p>Can be an in-place upgrade, replace capture, replace restore, wipe and I non-destructive deployment.</p> <p>Click the column header to display a list of deployment types to filter on.</p> <ul style="list-style-type: none"> <li>• In-Place Upgrade –this is where an in-place upgrade from Windows its variants is carried out on the machine. It executes a task sequen Operating System step to upgrade the currently installed operating :</li> <li>• Replace Capture –this is where a user is migrated from his existing on user data and settings is captured from the old one and restored</li> </ul> <p>The conditions for this particular deployment type is:</p> <ol style="list-style-type: none"> <li>1. if a Replace Capture has been performed, but a restore for tha Replace Capture is displayed as the parent row whilst Replace yet, is displayed as the child row</li> <li>2. if a Replace Restore is in-progress, Replace Restore is display Replace Capture is displayed as the child row</li> </ol> <ul style="list-style-type: none"> <li>• Replace Restore –this where the user is moving data from the old r</li> </ul> <p>The conditions for this particular deployment type is:</p> <ol style="list-style-type: none"> <li>1. if a Replace Capture has been performed, but a restore for tha Replace Capture is displayed as the parent row with the Repla yet) as its child row</li> <li>2. if a Replace Restore is in-progress, Replace Restore is display Replace Capture as its child row</li> </ol> <ul style="list-style-type: none"> <li>• Wipe and Load Non-destructive –this is where a machine is wiped a fresh OS is installed. Non-destructive here means that it uses the M retains all the data on the hard drive, therefore speeding up deployn deployment.</li> <li>• Wipe and Load Destructive –this is where a machine is wiped as pa fresh OS is installed. Destructive here means that it does not use th it destroys the data on the hard drive and then rebuilds the structure</li> </ul>

WSA Name	<div data-bbox="293 153 824 275" style="border: 2px solid blue; padding: 5px; margin-bottom: 10px;"> </div> <div data-bbox="315 348 602 390" style="font-weight: bold;">Filtered results</div> <div data-bbox="695 338 797 411" style="border: 1px solid gray; border-radius: 15px; padding: 5px; display: inline-block; margin-left: 10px;">13</div> <div data-bbox="321 495 794 564" style="background-color: #ccc; padding: 10px; text-align: center; margin-top: 10px;">Apply</div>	<p>Name of the deployment as it is defined in the Shopping Admin console</p> <p>Click the column header to display a search box for you to enter your search string. The smart search feature for <b>Filtered results</b> will show the search string. You cannot use wildcards in your filter.</p> <p>To see configuration of a particular deployment, click its name in the WS we clicked <b>Upgrade to Windows 1703</b>, the following is displayed.</p> <div data-bbox="862 327 1495 947" style="background-color: #f0f0f0; padding: 10px;"> <div style="background-color: #333; color: white; padding: 2px 5px; font-weight: bold;">Deployment Configuration</div> <div style="padding: 5px 0;"><b>Upgrade to Windows 1703</b></div> <div style="background-color: #eee; padding: 2px 5px; font-weight: bold;">General</div> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Type</td> <td>: InPlace</td> </tr> </table> <div style="background-color: #eee; padding: 2px 5px; font-weight: bold;">Application Migration</div> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Is Application Migration Enabled</td> <td>: True</td> </tr> <tr> <td>Display Apps from Application Migration</td> <td>: True</td> </tr> </table> <div style="background-color: #eee; padding: 2px 5px; font-weight: bold;">Storage</div> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Minimum Disk Space Required</td> <td>: 20</td> </tr> <tr> <td>Download content if not available in local network</td> <td>: True</td> </tr> <tr> <td>Download content if not available in local cache</td> <td>: True</td> </tr> <tr> <td>Allow USB in office</td> <td>: True</td> </tr> <tr> <td>Allow USB in remote</td> <td>: True</td> </tr> </table> </div>	Type	: InPlace	Is Application Migration Enabled	: True	Display Apps from Application Migration	: True	Minimum Disk Space Required	: 20	Download content if not available in local network	: True	Download content if not available in local cache	: True	Allow USB in office	: True	Allow USB in remote	: True
Type	: InPlace																	
Is Application Migration Enabled	: True																	
Display Apps from Application Migration	: True																	
Minimum Disk Space Required	: 20																	
Download content if not available in local network	: True																	
Download content if not available in local cache	: True																	
Allow USB in office	: True																	
Allow USB in remote	: True																	
Machine	<div data-bbox="293 1050 824 1171" style="border: 2px solid blue; padding: 5px; margin-bottom: 10px;"> </div> <div data-bbox="315 1245 602 1287" style="font-weight: bold;">Filtered results</div> <div data-bbox="695 1234 797 1308" style="border: 1px solid gray; border-radius: 15px; padding: 5px; display: inline-block; margin-left: 10px;">13</div> <div data-bbox="321 1392 794 1461" style="background-color: #ccc; padding: 10px; text-align: center; margin-top: 10px;">Apply</div>	<p>Name of the machine associated with the user who initiated the deployment of the machine being replaced or the new machine replacing the old one deployment the user initiated.</p> <ul style="list-style-type: none"> <li>If the deployment type is Replace Capture, it refers to the name of the replaced</li> <li>If the deployment type is Replace Restore, it refers to the name of the old one</li> </ul> <p>Click the column header to display a search box for you to enter your search string. The smart search feature for <b>Filtered results</b> will show the search string. You cannot use wildcards in your filter.</p>																
User	<div data-bbox="293 1518 824 1640" style="border: 2px solid blue; padding: 5px; margin-bottom: 10px;"> </div> <div data-bbox="315 1713 602 1755" style="font-weight: bold;">Filtered results</div> <div data-bbox="695 1703 797 1776" style="border: 1px solid gray; border-radius: 15px; padding: 5px; display: inline-block; margin-left: 10px;">13</div> <div data-bbox="321 1860 794 1929" style="background-color: #ccc; padding: 10px; text-align: center; margin-top: 10px;">Apply</div>	<p>The user who initiated the deployment.</p> <p>Click the column header to display a search box for you to enter your search string. The smart search feature for <b>Filtered results</b> will show the search string. You cannot use wildcards in your filter.</p>																

Location	<b>Office</b>  <b>Remote</b>	<p>Where the user initiated the deployment from.</p> <p>Click the column header to display a list of locations to filter on.</p>
USB	<b>Disallowed</b>  <b>No</b>  <b>Content</b>  <b>User Data</b>  <b>Content and User Data</b>	<p>Indicates if a USB device was used in the deployment and what it was used for.</p> <p>Click the column header to display a list of USB usage types to filter on.</p> <ul style="list-style-type: none"> <li>• Disallowed – the use of USB devices was not permitted</li> <li>• No – a USB device was not used for any content or data transfer</li> <li>• Content – a USB device was used to store and retrieve content such as images or from Application Migration</li> <li>• User Data – a USB device was used to store and retrieve user data from Microsoft USMT</li> <li>• Content and User Data – a USB device was used to store system/a user's data and retrieve backed-up user data from WSA with Microsoft USMT</li> </ul>
Last Modified Time	N/A	<p>Logs when an action in the deployment was carried out in Shopping. This is shown in the status column of that deployment. For example,</p> <ul style="list-style-type: none"> <li>• if the status for a deployment type is Task Sequence Completed, it is the date and time the sequence finished execution</li> <li>• if the status for a deployment is User In-Progress, it is the date and time the deployment was launched by the user</li> <li>• if the status for a deployment is Checks In-Progress, it is the date and time the deployment transitioned into the readiness checks stage</li> </ul>

<p>Status</p>	<p><b>Checks in-progress</b></p> <p><b>Checks failed, waiting for user</b></p> <p><b>User cancelled</b></p> <p><b>Checks Failed, user cancelled</b></p> <p><b>Checks complete, waiting for user</b></p> <p><b>Deployment in progress</b></p> <p><b>Deployment succeeded</b></p> <p><b>Deployment failed</b></p> <p><b>Deployment Succeeded, Acknowledged</b></p> <p><b>Deployment Failed, Acknowledged</b></p> <p><b>Capture Expired</b></p>	<p>Indicates the current status of a particular deployment type.</p> <p>Click the column header to display a list of statuses to filter on.</p> <ul style="list-style-type: none"> <li>• Checks in-progress – readiness checks are in-progress.</li> <li>• Checks failed, waiting for user – readiness checks failed and waiting</li> <li>• User cancelled – user cancelled the deployment either during the re checks have been successfully completed.</li> <li>• Checks Failed, user cancelled – user cancelled the deployment wher checks have been successfully completed.</li> <li>• Checks complete, waiting for user – readiness checks were complete user to determine when they want to start the deployment.</li> <li>• Deployment in-progress – deployment is in progress and a series of progress.</li> <li>• Deployment succeeded – the deployment has completed.</li> <li>• Deployment failed – the deployment has failed.</li> <li>• Deployment Succeeded, Acknowledged – deployment has succeeded wizard.</li> <li>• Deployment Failed, Acknowledged – deployment has failed and the</li> <li>• Capture Expired – This status has not been implemented, so select results.</li> </ul> <p>To see the status of a particular deployment, click its name in the Status Checks failed, user cancelled, the following is displayed:</p> <div data-bbox="857 667 1495 1050" style="border: 1px solid black; padding: 5px;"> <p><b>Status</b></p> <p><b>Checks Failed, user cancelled</b></p> <p><b>General</b></p> <p><b>Machine Name</b> : PC0002</p> <p><b>Location</b> : Office</p> <p><b>Readiness Checks</b> : SystemReadinessCheck Fail - Sys another device (PBA Host) (0x000</p> <p><b>Execute when checks are complete</b> : False</p> <p><b>USB Configuration</b> : NotUsed</p> <p><b>Is WiFi Enabled</b> : False</p> </div>
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## A primer on tracking WSA orders

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