

# Refining responses with follow-up questions

## Summary

How to refine responses by asking follow-up questions.

## Follow-up questions

Tachyon lets you build on top of initial questions by asking follow-up questions. Those questions may themselves have follow-up questions and so on. The purpose of the follow-up questions is either to constrain the responses further, acting as a kind of super filter, or to get additional information from the devices in the initial responses.

## The example

To illustrate the use of follow-up questions we will use a scenarios where an administrator wants to find out which users are currently logged on to just the Windows devices that have previously been tagged with an **ACMEDEPLOY Phase 3** value coverage tag.

A user with permissions to ask questions, in our example **TCNActioner01**, is logged on to Tachyon.

The animation opposite shows the following steps:

1. On the Tachyon Explorer home page, type in **coverage** to find and then select the **What are the coverage tags?** question.
2. Click the **Ask this question** button.
3. Responses are sent back from the Tachyon client devices showing the coverage tags applied to each of the devices
4. Filter the responses to show just those with the **Phase 3** value set. This is done by clicking on the **Filter results** button, which expands the **Filter results** panel.
5. Enter the text **Phase 3** into the **Values** edit field and then click **Search** to apply the filter. The responses change to display just the **Phase 3** tagged devices.
6. Now click the **Follow-up question** button to ask a question of just these devices. Doing this displays the **Questions** tab with the original question and filter displayed above the usual question edit field.
7. Type **How many to find** and then select the **How many of each operating system version are installed?** question.
8. Click **Ask this question**, at the bottom of the page
9. Responses to the new question are sent back from the Tachyon client devices that pass the original question and filter. In this case it provides responses from just the **Phase 3** tagged devices
10. From these follow-up responses the **Os Type** of the devices can be used to filter and just display the **Windows** devices. To do this Expand the **Filter results** panel, type **Windows** in the **Os Type** field and then click the **Search** button. Notice how the **Linux** device has been filtered out.
11. Click the **Follow-up question** button to create a second follow-up question. Again the follow-up **Questions** tab is displayed, this time with the follow-up question and filter displayed.
12. Type the word **logged** into the edit field to find and then select the **Who is currently logged in?** question.
13. Click the **Ask this question** button.
14. Now the responses to the second follow-up question display the logged on users for just the Windows devices that have been tagged with the **Phase 3** value for the **ACMEDEPLOY** coverage tag. Job done.
15. If the user wants to monitor how they got to this point they can look at the **Trail**, over on the left of the responses table
16. Going from top to bottom they can see they asked **What are the coverage tags?**, then **How many of each operating system version are installed?** and finally **Who is currently logged in?**

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