

# Configuring 1E ITSM Connect

## Summary

How to administer and maintain the 1E ITSM Connect app. The main purpose of the 1E ITSM Connect app is to enable ServiceNow to leverage the capabilities of Tachyon and allow super-fast investigation of your network environment to retrieve sets of devices that you can then run immediate actions on.



Please refer to:

- [Design Considerations](#) to understand more about app roles, their proxy users, Tachyon roles, instruction sets and management groups
- [Tachyon 5.0 - The Permissions Menu](#) for details on how to permission roles in Tachyon 5.0.
- [1E ITSM Connect post-installation tasks: App Configuration Page](#) for details on how to configure proxy users in ServiceNow
- [User Management](#) for information on how to set up users in ServiceNow.

## In this section...

### [User Management](#)

Adding, updating and deleting users in ServiceNow.

### [Instruction Management](#)

Managing the Tachyon instructions made available to ServiceNow.